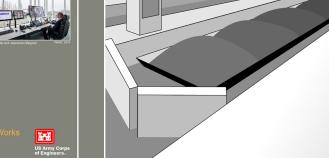
# **REMOTE LOCK OPERATIONS** NATIONAL ASSESSMENT AND FRAMEWORK

## U.S. Army Corps of Engineers Civil Works



REMOTE LOCK OPERATIONS National Assessment and Framework





### Inland Waterways Users Board meeting #96 – April 20, 2022

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# **OBJECTIVE**

- Assess implementation of remote lock operations
  - Improve resiliency
  - Maintain continuity of operations

# • Outcome:

- National framework
- Implementation plan





### FACTORS OF REMOTE LOCK OPERATIONS



## **TIMELINE AND DELIVERABLES**



## **BUSINESS CASE: BOTTOM LINE UP FRONT**









Yesterday

Today

# Benefits

- Increase resiliency
- Continuity of operations
- Centralized command and control
- Common components
- Workplace safety
- Reduce operating costs

# Challenges

- Cybersecurity
- Internet connectivity
- Organizational implementation
- Stakeholder acceptance
- Cost (initial and recurring)
- Portfolio diversity
- Dam gate operations
- Recreational lockages
- Physical security

# **Opportunities**

- Modernize USACE locks
- Align with AIS initiatives
- Increase lock availability

# FRAMEWORK ASSESSMENT

# **KEY TAKEAWAYS**

- Improves resiliency and continuity of operations
- Proven technology exists
  - USACE implementing in other mission areas
- Internal and external communication essential
- Designed and operated to ensure safety of commercial and recreational traffic
- "Hardened" to ensure cyber and physical security

### NATIONAL FRAMEWORK FOCUS:

### **Operational requirements**

- Lock operations, safety, and traffic coordination
- Lock maintenance
- Implementation considerations

### **Technical requirements**

- Standard technical features and system architecture
- Cybersecurity and telecommunication
- Physical security
- Operating data management

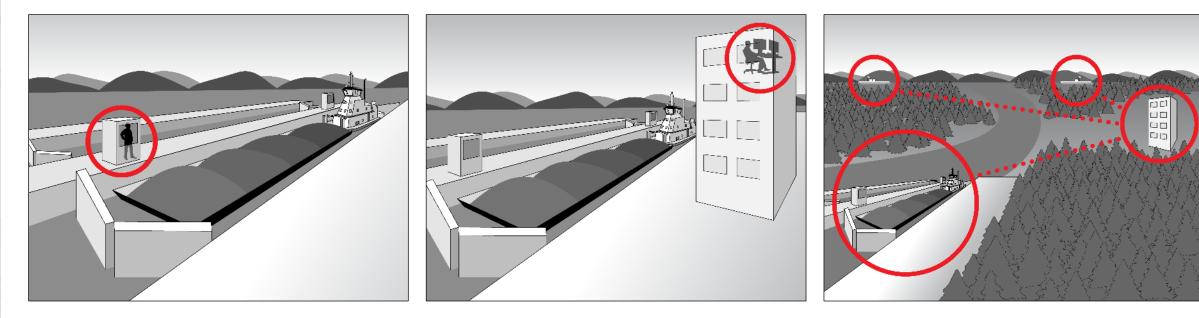


## STRATEGIC COMMUNICATION APPROACH

Communications are being conducted in a deliberate fashion with key participants.



## **OPERATIONAL SCENARIOS**



### **Local Operation**

Navigation lock operated from lock wall.

### Majority of current portfolio

#### **Closed Campus**

- Navigation lock operated from local control center.
- Maintain on-site lock controls as emergency/maintenance operations.

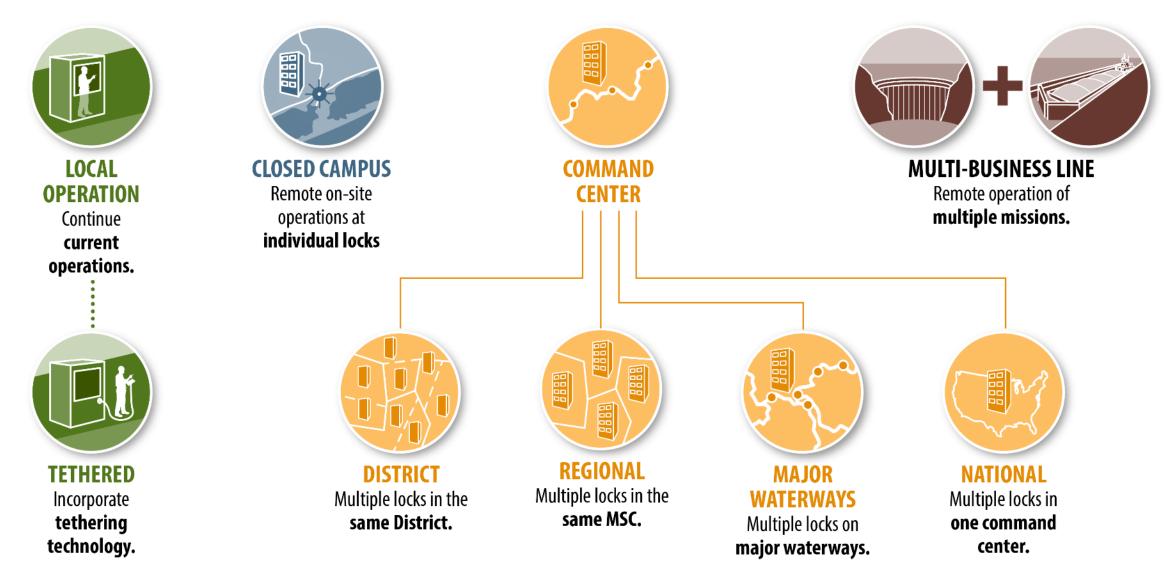
#### Currently operating at select sites

#### **Command Center**

- Multiple navigation locks operated from one or more control center(s) located on or off-site.
- Maintain on-site lock controls as emergency/maintenance operations.

#### **Future operations?**

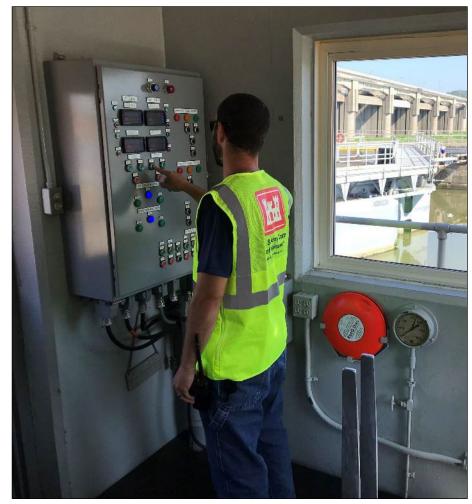
## **OPERATIONAL SCENARIOS (CONTINUED)**



# PERSONNEL MANAGEMENT KEY TENETS

## **Command commitment:** FOCUS ON PEOPLE

- No reduction in force (RIF)
- Cooperation & involvement of all employees
- Future staffing study would inform the planning and execution of any workforce transition strategy
  - Achieve efficiencies without involuntary separations or involuntary geographic moves
  - Follow previous successful workforce shaping efforts and tools
    - Voluntary workforce shaping tools are effective but need time to work; the longer the time, the better the results
- Close collaboration with unions



Lock operations today

## **KEY TAKEAWAYS**

- Transparent communication internally and externally is essential.
- Assessment is ongoing. No decision has been made. Strong business case is needed to justify investment.
- Maintaining reliable and safe lockages for commercial and recreational traffic is critical.
- Physical & cyber security is critical.

# DISCUSSION



